

MyHealth Records



Referral information available for patients through My Personal Records- Update

April 26, 2025

As of April 26, 2025, Albertans will be able to view referral information for consults entered in the Netcare eReferral system dated April 26, 2025 and later. Referral information will be viewable through the My Personal Records (MPR) application and will include referral date, referring provider, reason for referral (specialty or sub-specialty), referral statuses and referral status reason.

This is the second release of referral information in MPR and will include all consults that are in the eReferral system. The previous release was for Urology consults only. For a list of participating specialties by referral reason use this link to see [Referral Reasons and Specialties](#).

Albertans with a MPR account also have access to MyChart. The same referral may not be in both systems so patients are encouraged to look in both systems when looking for referral information.

With this change, patients will have immediate access to more of their own information. Primary and Preventative Health Services is working on making more information available so MPR users can expect to see the available information increase over time. Physicians and other providers will continue to have access to information through their usual channels, including Alberta Netcare.

To support Albertans, Alberta has created the MyHealth.Alberta web site, a trusted source of health information. To access click on the link [MyHealth.Alberta.ca](http://myhealth.alberta.ca) or type the URL <http://myhealth.alberta.ca>.

Albertans can also contact MyHealth Records/My Personal Records support at 1-844-401-4016 or via email myhealthrecords@gov.ab.ca. If calling, Albertans can choose from the menu options to connect to:

- The support team for technical assistance between 8:15am – 4:30pm (MT) Monday - Friday (not including national and provincial holidays); or
- Health Link - 811 available at all times 24 hours, 7 days per week to talk with health professionals about any health-related inquiries including test results.

For more information about the release of referrals information in MPR, please visit [For Healthcare Providers](#)