

Provincial Palliative and End of Life Care

October 2015

Thank you for helping us honour Neal's wishes



Neal, a beloved member of our family lived with the challenges of Multiple System Atrophy [MSA], a rapidly debilitating form of Parkinson's Disease for more than five years. Neal and his family enjoyed life and managed at home as fully as his declining physical abilities allowed, due in no small part to support of AHS Calgary Home Care [HC] including the Palliative Team during the final weeks.

The professional, competent and compassionate care our family experienced included and was not limited to:

Excellent communication of information about client/family situation, needs and priorities. The circle of palliative care providers had ready access to detailed and current status and assessments.

Our confidence in the recommendations and services offered was boosted by not needing to repeat the same details for each provider and the feeling that the team already knew and understood what was needed.

The Palliative On-call RN used this information and her phone assessment to quickly initiate a palliative team referral. Barely 12 hours later a Palliative Physician and Palliative Care RN arrived for a home visit aided by this seamless flow of information. The actions and care that resulted reduced our stress significantly. Our family felt well supported throughout these difficult times.

The Community Paramedic Service and Home IV Program was an invaluable support. Neal wanted to remain at home. The complexity of his needs and past experience in acute care had taught us that he managed much better at home. The Community Paramedics filled this huge gap, allowing him to receive symptom treatment at home where he most wanted to be. This is client centered care at its best.

Follow up visits and consults by HC's Palliative team: RNs, Physicians and pharmacists were all delivered with this same client centered approach. To experience their collective skills and expertise collaborating around our family's kitchen table was amazing. They problem solved ways to give Neal the best quality of life during his remaining time.

Care planning started with conversations with Neal and his family about what it was he wanted for his final days and what he did not. Then the team, the RN, the Physician, his Neurologist at the other end of a phone line, aided by the pharmacy, set to work to make good things happen for Neal and the family.

And they succeeded.

Thinking back over the entire experience, particularly the final weeks and days, as a family we found ourselves saying to others ... we could not have asked for the experience to go more peacefully and meaningfully or with more dignity.

Neal was able to be a part of this decision making until his final hours. His wishes were respected and aided by this amazing and compassionate team. And we cannot thank them enough for the care and support we felt as a family.

From the Mills family



Provincial Palliative and End of Life Care Team

The Palliative and End of Life Care (PEOLC) working groups and committees have been working at full speed over the summer months on the following six phase 2 and new initiatives:

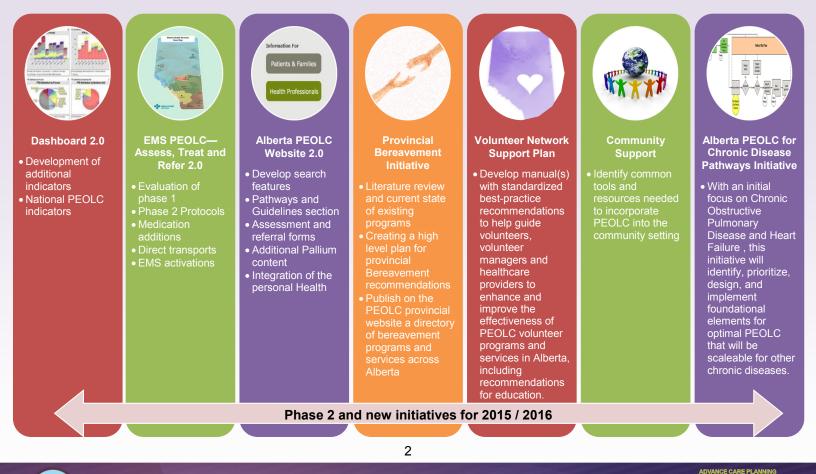
- Alberta PEOLC Website 2.0 (page 3)
- Community Support Initiative (page 6)
- Dashboard 2.0 (page 6)
- EMS PEOLC Assess, Treat and Refer 2.0 (page 4)
- Provincial Bereavement Initiative (page 5)
- Volunteer Network Support Plan (page 5)

In addition the PEOLC working groups and committees have been involved in:

- Finalizing policy and procedure review for Advance Care Planning and Goals of Care Designation (page 3)
- Leading an Expert Panel on the Impact on Palliative End of Life Care Services arising from Physician Hastened Death Physician Assisted Suicide and Euthanasia; and
- Peritoneal Drainage Level 1 Policy Working Group
- Alberta PEOLC for Chronic Disease Pathways Initiative (page 6)

The Provincial Palliative and End of Life Care Innovations Steering Committee did not meet over the summer, but will have their first meeting on October 8, 2015.

We would like to thank and acknowledge Vivek Kurup and Terrence Myers for their contribution to the provincial PEOLC team. Vivek and Terrence have moved on to explore other horizons and we wish them all the best in their future endeavours. Their work on the Provincial PEOLC initiatives will have a positive impact on palliative and end of life care for all Albertans





Palliative and End of Life Care Website

What's New

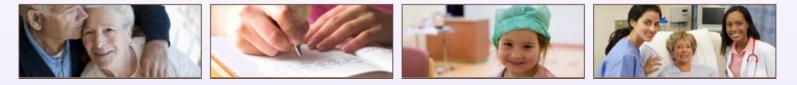
https://myhealth.alberta.ca/palliative-care

Now that our "house" is built we are continually updating and fine tuning some of the content. A clinical content review sub working group has been struck to vet any submissions related to clinical care.

A major new feature in 2015/16 will be "just in time" symptom management clinical content for health care providers.

Our working group co-chair Michael Wilson from North Zone is moving into a new role so we wish him all the best and thank him for his support and guidance. We would also like to recognize Donna Oswell, a public representative for her help with this initiative.

Next steps take us to implementing a communications promotional strategy to spread the word about our website. We are also corresponding with other major palliative care websites such as CHPCA to ask them to promote our site on their site. Any suggestions or comments are very welcome. Please e-mail to <u>Sharon.iversen@ahs.ca</u>.



Conversations Matter Advance Care Planning Goals of Care Designation www.converstationsmatter.ca

Advance Care Planning/Goals of Care Designation Policy Update

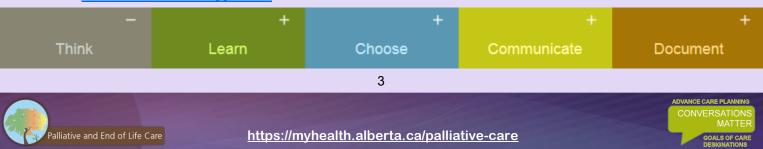
The ACP/GCD Policy review has been completed. Final drafts of the Policy and Procedure went to the Provincial ACP/GCD Implementation Committee at the end of August, seeking approval and endorsement. Next steps are to provide the newly drafted versions of the Policy and Procedure to Clinical Operation Executive Committee in the fall 2015.

ACP/GCD RESOURCES!

ACP/GCD Resources are available for order by all zones and providers through our website <u>www.conversationsmatter.ca</u> (Click on Health Professionals then Supplies). Due to an overabundance of inventory, Advance Care Planning/Goals of Care Designation Green Sleeve Packages, Conversations Matter Guidebooks (English) and Green Sleeves with Labels are FREE of charge for all zones and providers.

<u>Green Sleeve packages</u> containing information on ACP/GCD, the ACP Tracking Record and the GCD Order Form, as well as the Personal Directive document from the Office of the Public Guardian are within. We encourage EVERYONE to visit the website to learn more on setting up an online account for ordering supplies.

Contact us: conversationsmatter@ahs.ca





Within the Alberta Provincial Palliative and End of Life Care (PEOLC) Framework, standardizing and spreading palliative emergency symptom management support provided by EMS within every zone was identified as a top priority. During the 2014/15 fiscal year, all the zones worked collaboratively to implement a provincial Emergency Medical Services Palliative and End of Life Care Assess, Treat and Refer (EMS PEOLC ATR) Program to support palliative emergencies within the community setting. In the 2015/16 fiscal year, the program will be expanded to include a number of enhancements which will increase access to the program and expand the care that is provided to PEOLC patients in the community and will be at a state of readiness for implementation for the 2016/17 fiscal year.

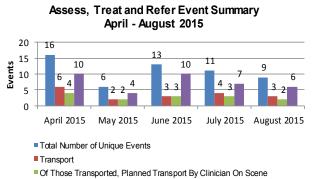
Phase II Planning Blitz Summary

With summer over, the EMS PEOLC ATR working group and key stakeholders met to further define the key enhancements that will make up Phase II. There were representatives from both rural and metro operations in EMS and community and home living. There was also representatives from OLMC and EMS executive leadership. There was really good discussion which gave everyone a chance to hear the perspectives from the different disciplines present including EMS and Home Care/ supportive living.

Some of the topics discussed at the meeting were the following:

- Remote clinician access
- EMS identification of PEOLC client/contact with clinician to attend scene for ATR
- EMS Access to Palliative Specialist Advice
- Direct transport to hospice
- EMS protocols
- PEOLC Additions to EMS Formulary
- Medication Kit
- Education

Phase I Implementation



Non-Transport

Evaluation of Phase I first quarter activations continues as staff respond to online experience surveys and follow up data from activations is collected.

Training and Materials

Phase I

EMS PEOLC

ATR

Program

Phase 2

EMS PEOLC

ATR

Program

Direct

transport to

hospice via central

access and

availability

Incorporate

24/7

Palliative

Consult

Program

HC remote

accesses

ATR program

and arrives

on scene

Inclusion of

Community

Care

Paramedic

programs

Create EMS

PEOLC

Medical

Control

Protocols

EMS

identifies

PEOLC pt

and activates

backwards

Addition of

PEOLC

medications

to EMS drug

formulary

Still Need Training?

The 20 minute online training package is loaded on My Learning Link, Continuing Care Desktop and AHSEMS.com!

Do your staff have their lanyard cards? Both EMS and Clinician lanyard cards are available free from Data Group!

> Have a question, email us at EMS.Palliative@ahs.ca





By March 31, 2016 the expected outcome of this initiative is to develop manual(s) with standardized best-practice recommendations to help guide volunteers, volunteer managers and healthcare providers to enhance and improve the effectiveness of PEOLC volunteer programs and services in Alberta, including recommendations for education. In addition a cost-analysis will be completed outlining what the funding requirements would be to implement the proposed recommendations as needed for PEOLC Volunteer services and education/training across Alberta.

Update of current progress:

- A description of the roles and training of volunteers involved in palliative and end of life care services in each zone across Alberta has been collated.
- A literature review has been completed by the working group
- The working group has acknowledged the tremendous pioneering work done by multi-zone representatives of Alberta Health Services-Volunteers Resources as exhibited in their self developed training manual adopted in June, 2012. This excellent manual was distributed as their own proprietary directive. It is a compliment to them that this custom document now is the foundation and template for the development of an enhanced Volunteer training manual that being revised by the working group. After completion, the manual will be published on the Provincial PEOLC website to guide and make recommendations for Volunteers, Volunteer managers and Healthcare providers across Alberta.
- South Sector and North Sector stakeholders for Pediatric PEOLC Volunteer programs and services have being contacted to explore what current resources and training manuals exist for pediatric PEOLC volunteers. If you have any information about Pediatric PEOLC Volunteer resources in Alberta or know a person that would have this information please contact <u>michelle.petersonfraser@ahs.ca</u>

A big thank you to the working group and contributing ad hoc members for their time and participation on this initiative!



Our bereavement working group has been very busy collecting and reporting all bereavement services and resources across Alberta. It has been quite an eye-opener to see the depth and breadth of existing bereavement care in the province. The working group has also landed on the following definitions and would like to recognize the Bereavement Care Committee in Calgary Zone for this foundational work.

Bereavement is the "the entire experience of family members and friends in the anticipation, death, and subsequent adjustment to life surrounding the death of a loved one." (Christ, Bonnano, & Rubin, 2003, p. 554)

Bereavement Care at the End of Life refers to a range of responses and services offered and or provided by an array of health care provides at or near the time of death. Services provided may include support for the dying and their loved ones before death, provision of information on procedures and available supports, expression of concern and empathy through cards and or personal contact, education on the grief experience, and coping strategies.

The next steps for the Working group will be to discuss recommendations and to develop a service directory.

A big shout out of appreciation to everyone contributing to this working group!



A kick off meeting was held September 23, 2015 to explain the new direction for this initiative. An exciting opportunity has arisen to integrate the pathways work into a major Alberta Health Services (AHS) priority. After much discussion over the last couple of months, there has been a decision to realign the pathways and guidelines work to ensure efforts are integrated with the AHS priority pathways of Chronic Obstructive Pulmonary Disease (COPD) and Heart Failure (HF).

The objective for the Alberta PEOLC for Chronic Disease Pathways PAN SCN initiative will have an initial focus on

COPD and HF. This initiative will identify, prioritize, design and implement foundational elements for optimal PEOLC that will be scalable for other chronic disease by March 31, 2017.

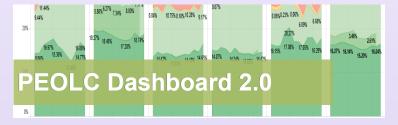
By March 31, 2016, this initiative will:

- Identify and prioritize needs, best practices, gaps and inequities in PEOLC decision supports, self-management supports, and models of care for addressing transitions of PEOLC patients between care settings
- Develop an implementation strategy, an evaluation framework and resource requirements for implementation of prioritized supports and interventions in 2016/2017 fiscal year.

By March 31, 2017, this initiative will:

- Develop and implement prioritized decision supports, selfmanagement supports and strategies/interventions for improving transitions between care settings.
- Set recommendations for future scale and spread of decision supports, self-management supports and strategies/interventions for improving transitions between care settings to other chronic diseases.



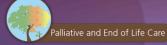


Currently working on:

- Obtaining datasets from vital statistics to further enhance the PEOLC dashboard
- Connecting with the data team from Calgary zone to align activities once Vital Statistics death data is available.



A survey has been distributed to community associations through the Alberta Palliative and End of Life Care Association. This survey is to solicit feedback and ideas on what people would like to see included in the community toolkit.



Central Zone

We have successfully completed our first two presentations of the new Pallium LEAP curriculum, with good feedback from the participants and facilitators. We have courses running in:

- Red Deer November 4 & 5, 2015; and
- Camrose November 13 & 14, 2015.

The Palliative Care Nurses have seen much success with the virtual sessions they provide that are focused on caring for a palliative client and family in the home from admission to death and beyond. The success of this education offering has led to the creation of a similar course focused on the palliative client and family in Long Term Care. Watch for those sessions to start soon!

Of course, we are also continuing to offer all the other education sessions that we offer on a regular basis, such as Death, Dying & Dementia – ask your local Palliative Care Nurse for more information on this and others.

Clinical Knowledge and Content Management

Introduction to the CKCM Service

The Clinical Knowledge and Content Management (CKCM) service has a vision: Clinical knowledge and standards, adopted across Alberta, with improved patient outcomes. The CKCM service is a group of informatics professionals who work with physicians, nurses, allied health professionals and content experts across the province to facilitate the creation of provincially adjudicated evidence-informed and best practice clinical knowledge.



Our goals and vision are aligned and complimentary to those of the Strategic Clinical Networks (SCNs) and other provincial working groups across the province. As per the SCN Primer, "SCNs are the community to develop and implement evidence-informed, clinician-led, team-delivered health improvement strategies across Alberta." In addition, CKCM's directive to have the clinical knowledge built into existing and future clinical information systems further dovetails with the role of SCNs/provincial working groups in innovation and improving care delivery across the province. Based on our mutual objectives, CKCM and the SCNs/provincial working groups are partnering together to improve patient care through the creation of provincial knowledge topics are provincially adjudicated best practice/evidence-informed clinical standards for defined diseases/conditions or specific patient populations. They include order set components, documentation tools, guidelines/protocols, patient teaching materials, and other aspects of care.



Prioritization of clinical knowledge topics for Palliative and End of Life care is currently underway. Our service will be working with key palliative stakeholders throughout the province to align with work currently underway with the Provincial Palliative Innovation Steering Committee.

Our year one goal is to complete development, storage and dissemination of up to six clinical knowledge topics for palliative care, leveraging existing content wherever possible.

If you would like to know more or become involved in this very important work, please contact us at <u>clinicalknowledgetopics@ahs.ca</u>.

ADVANCE CARE PLANNING CONVERSATIONS MATTER GOALS OF CARE

Calgary Zone

A Touch of Compassion

Living with an advanced cancer diagnosis can be a lonely journey, especially for those who do not have support from nearby family and friends. Our Living with Cancer group allows people to experience peer support, friendship and a touch of compassion.

We want to introduce you to some of the volunteers who offer our Living with Cancer participants complementary* therapies such as oncology massage, reflexology and healing touch.

On any given Wednesday morning, Lynne Loiselle and Adele Garner, both certified reflexologists, can be found gently massaging our participant's feet. Reflexology has been shown to reduce stress, improve circulation, stimulate nerve function and increase energy.

"People can experience numbness in the feet after some chemotherapy treatments. Some clients have told me reflexology has helped to bring back a bit of feeling," says Adele.

"Aside from the physical benefits, the participants, particularly those that live alone, find the massage to be a comforting, non-invasive form of physical contact," says Lynne.

Lenita Barrett is a registered massage therapist specializing in oncology massage. She modifies traditional massage treatments for people whose cancer-affected bodies require a sensitive approach.

She says, "The clients say they appreciate the loving, gentle touch and how much relief they get from their daily struggle with pain. It is a joy to place my hands on someone's shoulders and to feel them relax."

Joanne Watson is another complementary practitioner and long-time Living with Cancer volunteer. Her speciality is healing touch which is said to help restore and balance energy, depleted by stress, illness, injury, grief, surgery or medical treatments.

Becky Stern is a massage therapist and professional violinist. She shared both of these talents with the Living with Cancer participants during her stay in Calgary from 2012 until she recently returned to her home in Fort Worth, Texas.

"Sharing my gifts was what brought me to the group. The gift I took away was far more valuable than anything I ever gave. The participants taught me that every single day should be treasured. My time spent with the Living with Cancer Group has left me, my work, and all my relationships transformed," says Becky.

Lynne shares Becky's sentiments. "To give a few short hours of my week to relieve a bit of suffering for people as they transition to the end of life fills my heart with gratitude and love," she says.

*According to the Canadian Cancer Society, complementary therapies are used together with conventional treatments. They may help people cope with cancer, its treatment or side effects.



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https://myhealth.alberta.ca/palliative-care

Calgary Zone



Upcoming Workshops for Hospice & Palliative Care Professionals

Hospice Calgary offers workshops, continuing education and presentations for professionals and volunteers who would like to:

- Broaden their understanding of palliative and hospice care
- Support individuals and families living with a life-threatening illness
- Enhance their skills with children, teens and young families who have been impacted by illness and/or death.

Hospice Calgary is an approved Continuing Education Accredited Provider for Category "A" Credits (Service Provider # 1194) by the Association of Social Work Boards.

Upcoming Workshops

Child and Teen Grief Assessment & Intervention

Date: Friday, October 23, 2015 Time: 9 a.m. to 4 p.m. Cost: \$125.00 Learning Objectives:

- To examine assessment as a process.
- To identify and compare interventions for supporting children, teens, and their families.
- To relate to one's practice interventions and strategies for providing support through case discussions.

Introduction to Child & Teen Loss and Grief

Date: Thursday, October 22, 2015 Time: 9 a.m. to 4 p.m. Cost: \$125.00 Learning Objectives:

- To recognize and contrast grief models.
- To describe grief in the developmental and social context.
- To identify the factors that influence grief reactions,
- To examine ways of supporting children, teens and their families.

For more information and to register visit <u>hospicecalgary.com</u> or call 403-263-4525

North Zone

Please join us in bidding Michael W. Wilson a fond farewell from the NZ Palliative Care Team. We wish to thank Michael for his years of hard work and dedication to our program. Best wishes to Michael as he commences his new role in AHS with the Clinical Quality Improvement Team. We will miss him but are pleased interviews for this vacancy will take place shortly.

We are excited that we will be travelling to Fort McMurray in early October to present a LEAP for Nurses training session, as well as a Health Care Aide training session. We are looking forward to meeting our palliative care colleagues from that area.

We were pleased to be a part of the Lac La Biche Nursing Skills Day presentation Sept 24/2015. The topic presented was "Final Hours and Days of Life". It was a great topic that provided ample discussion! It is so rewarding to see nursing staff continually striving for excellence in care. Thank you.

Our team is in the process of rolling out the EMS-ATR program across the north zone. We are getting a good response from the parties involved and it is nice to see that everyone recognizes the value that this add to the patient experience.



Edmonton Zone

ESAS-r Form Announcement There is now one version of this form for use within Alberta

In July there was a request from the Forms department to address the number of versions of ESAS-r within AHS.

There is now one version for use within Alberta.

The position of Director Palliative/End of Life Care and Community Programs Continuing Care Edmonton Zone (Cynthia Johnson) will be the form owner.

This announcement is to help inform that all of the programs across the province are aware of this change.

Any inquiries regarding this form can be emailed to: <u>cynthia.johnson2@ahs.ca</u>

The Edmonton Zone Palliative/End of Life Program made a commitment to a standardized education program for Health Care Aides working in our 5 hospice locations

We have adopted Katherine Murray's "Integrating a Palliative Approach: Essentials for Personal Support Workers" course.

It is our goal to have all Health Care Aides currently working in the hospice sites provided with the educational material by offering this course. We have provided five sessions to date. Our plan is to complete the educational sessions during the next couple of months.

Foyer Lacombe Announced

Alberta Health Services and Covenant Care announced on September 30, 2015, that Covenant Care will open 10 hospice beds and 12 long term care beds in Foyer Lacombe, in January 2016 to meet the growing needs in St. Albert and the Edmonton Zone.

The new hospice beds will allow more St. Albert and Edmonton areas residents nearing end of life to have access to quality palliative care and will have a positive impact on the community, providing more access to long term care and reducing the pressures on the system.

We are excited to be expanding our hospice services in partnership with Covenant Care, continuing their 150-year legacy of responding to community needs and making a difference to people at the most vulnerable time of their lives.

We will also be enhancing the level of seniors' care with the addition of new long term care beds. We look forward to working with Covenant Care to create a caring community at Foyer Lacombe, respecting dignity and individual choice, encouraging a spirit of creativity and hope and nurturing each person's potential.

We are thankful for the vision and commitment of the Missionary Oblates of Mary Immaculate (OMI), who built Foyer Lacombe in 2002, and who have worked with us to make this program possible in their building.

We appreciate the tremendous support of the St. Albert/Sturgeon Primary Care Network and the community, and we look forward to working with health professionals and partners in the community to make a difference for individuals and families.

Over the next several months, we will be preparing the space and building our new team in St. Albert. We look forward to this new chapter and will keep you informed of our progress.

Carol Anderson Executive Director, Continuing Care Edmonton Zone. Alberta Health Services





Canadian Hospice Palliative Care Conference

Congrès canadien de soins palliatifs

Canadian Hospice Palliative Care Conference

Join us for what promises to be a wonderful learning and networking experience!

The Canadian Hospice Palliative Care Conference is the foremost national conference in Canada focusing on hospice palliative care. This event provides hospice palliative care professionals, volunteers, family and informal caregivers, and other allied health care providers with an opportunity to share their experience and expertise on a national platform.

PROGRAM FEATURES:

- Opening Ceremonies
- Welcome Reception
- CHPCA Interest Group Meetings
 Concurrent Abstract Driven
- Workshops and Oral Presentations

 Poster Presentations
- Exhibit Hall
- Exhibit Hall
- Celebration of Life
- Access to the Evening Soirée

THREE PLENARIES:

Leadership: The Patients Will See You Now – Are You Ready? Presenter: HUGH MACLEOD

Clinical Practice: Not a Fingerprint Left – Staff Grief Presenter: MARY SCHULZ

Advocacy and the Palliative Approach: New Challenges and New Horizons – How Do We Move Forward? Presenter: SHARON BAXTER

SIX SATELLITE SESSIONS:

Pediatrics: Transitions in Pediatric Palliative Care

Pallium Canada: Mobilizing Your Compassionate Community

Nurses Standards: Nursing Roles, Responsibilities and Licensure – Specific Competencies in Hospice Palliative Care

Social Workers: Scoping Out Social Work Curriculum in Hospice Palliative Care

Long Term Care: Palliative Care and End of Life Care at Home... When Home is a Long Term Care Facility

TVN Research: Identification of Frailty – A Gateway to Open End of Life Discussion

NINE CHALLENGE PANELS:

Advance Care Planning: Can We Talk?

Integration and the Palliative Approach: *East* Meets West – Two Provinces Making Palliative Care a Reality

First Nations: Closing the Gap in Palliative Care Services in First Nations Communities

Pediatrics: Symptom Management or Euthanasia? Palliative Sedation in the Pediatric World

Self-Care: Exploring the cost of Our Caring – Reacting, Acting, and Transforming

International: Not a One-Way Street! Building Global Capacity in the Palliative Care Movement

Knowledge Translation: *Making Knowledge* Translation Live in Policy and Practice – Closing the Circle

Bill 52: Bill 52 and the March 2015 Supreme Court Decision – What is the Impact on the Palliative Care Community?

Public Health: Palliative Care is "Everybody's Business"



If you would like to sign up for conference alerts, please contact info@chpca.net



Canadian Hospice Palliative Care Association Association canadienne de soins palliatifs Ottawa Westin Hotel • Oct. 29 to Nov. 1, 2015 For more information visit www.conference.chpca.net

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It's About Life: Navigating the Reality of Hospice Palliative Care

The reality of hospice palliative care often means compassionate companionship in a caring, supportive setting. However, it may also include awkward family dynamics, difficult spiritual questions, pain and suffering, and even ethical issues such as physician assisted death.

Volunteers, professionals, caregivers, family members, and individuals can learn to navigate some of these real life problems in hospice palliative care at **AHPCA's 2016** *Roadshow.*

"It's About Life: Navigating the Reality of Hospice

Palliative Care" is an interactive full-day workshop which will help you develop practical strategies through inspiring discussions, self-reflection, and thought-provoking case studies provided by our *Roadshow* communities and guest presenter.

Presenter: Dr. David Falk

Dr. David Falk, highly respected and well-known Alberta physician and educator, has been teaching volunteers, nurses, medical students, family medicine residents, palliative care residents, and physicians in palliative care for over twelve years. He has also served as a hospice Medical Director and is now the Palliative Care Consultant for the Calgary zone.

2016 Roadshow Schedule

Location	Host	2016 Dates	*
Banff	Banff/Canmore FCSS	Wednesday, May 4	
Grande Prairie	Grande Prairie Hospice Palliative Care Society	Wednesday, June 1	
Red Deer	Red Deer Hospice Society	Tuesday, June 14	
Edson	Edson FCSS	Monday, October 3	
Time:	8:30 am to 4:00 PM		
Workshop Fees:	Includes Lunch \$10.00 for current AHPCA members (Please register prior to March 31, 2016 for this rate) For more information about Roadshow fees visit <u>www.ahpca.ca</u>		

Register online at <u>www.ahpca.ca</u> or contact Theresa Bellows at 403.473.7845 *AHPCA Roadshow hours may be considered for Continuing Education credits.

alberta **hospice palliative care** association 1245-70 Avenue SE Calgary, Alberta T2H 2X8 Ph: 403.206.9938

ahpca.ca

alberta hospice palliative care associati

Save the Date!

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https://myhealth.alberta.ca/palliative-care

IMAGINE 2015:

Connecting Hospice Palliative Care Communities



Through a generous grant from the Nickle Family Foundation, the "Imagine 2015: Connecting Hospice Palliative Care Communities" conference continues the networking and collaboration between provincial hospice palliative care groups began at the inaugural conference in 2014. AHPCA's vision to promote comprehensive and quality end of life care for all Albertans through its support of hospice groups and societies throughout the province is the impetus behind the "Imagine" conferences.

"Imagine 2015" will provide a unique opportunity for participants to discover practical marketing and media strategies which will help them communicate and fundraise more effectively in their communities. The facilitator for this handson event is the highly regarded Carol Howes.

Representatives from various organizations have been invited as guests of AHPCA to attend the one day conference on November 14, 2015 in Nisku, Alberta. For more information, please contact Theresa Bellows at 403.473.7845.

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